

# YDS Onboarding Package

First, we would like to start by saying thank you for choosing Yolanda's Driving School. We know you have a multitude of choices when it comes to driving schools. But we believe you have made the best choice as we have a near perfect 5 star rating and we take the responsibility of turning out safe and conscious drivers very seriously. Unlike many driving schools, it is not our goal to get our students their driver's license. Our goal is to teach safety, awareness and to build confidence. In so doing, the student will inevitably gain the tools necessary to obtain their license at any DMV.

## Where to start

The first step will be to schedule your lesson(s). The YDS office personnel will contact you as soon as they can. If not, please feel free to call the office to start your lesson plan. The number to the office and the after-hours number are on the YDS website in the foot of any YDS web page and in the FAQ. This information is also in the email you received if you purchased your lesson(s) through the website.

#### What to expect during a lesson

- Free pick-up and drop-off from home, school, or designated pick-up within our service area.
- We use economical, easy handling, new model Honda Civic or Toyota Corolla.
- 1-on-1 training. We do not accommodate multiple students during lessons.
- Courteous, knowledgeable and professional instructors.
- Our instructors are vetted with background checks and fingerprints.
- Honest progress updates for the student and/or parents. You can call the instructor for a progress update immediately after a lesson if you so desire.

#### What to expect during a DMV drive test

- Pick-up one hour before your scheduled drive test within our service area.
- A 45 minute refresher and review lesson.
- The instructor will be with you every step of the way to help with questions, concerns and will help you through the DMV process.
- Take the DMV drive test in the same vehicle the student has been training in so the student is already be familiar with all of the controls in the vehicle.
- The instructor will drop you off back home after your test within our service area.

### About our vehicles

- Our vehicles are fully insured.
- Brake pedal, gas pedal and rear view mirror installed in the passenger side.
- Five star safety rating.
- Easy handling.
- Newer models
- Clear markings so other drivers know there is a student driving

#### The day of your lesson or DMV drive test

Please have your Learner's Permit with you for the lesson.

If you require glasses to drive, please be sure to have your glasses with you.

What if the instructor doesn't show up?

You can call the office at (626) 625-5006

If it is after hours or the office doesn't answer, you can call the back-up office number at (213) 842-9983